## **Sample Emergency Calling Procedure**

Dial 9-1-1
Identify yourself
This is I am babysitting ayear old child.
State the nature of the emergency and what you need
The child has food allergies and is having a severe allergic reaction.
I need an ambulance.
Give your location
I am located at
I am calling from phone #
List Symptoms
The child has had the following symptoms
List Medicine given and time
I gave the child □ EpiPen, □Twinject, □ Benadryl, □ Asthma inhaler at

Dial 9-1-1 from house phone

Stay on the line until you are told to hang up.

## Other information and things to consider

- Always use home phone; operators cannot track a cell phone.
- Be clear of the nature of the emergency. If child is having breathing issues, be sure to state this.
- Unlock the front door and turn on front light.
- If someone is available, have them meet emergency personnel outside.
- Try to remain calm and speak as clear as possible
- Practice what you would say for specific type of emergency.
- Always get to the point quickly, saying what the emergency is and what you need, an ambulance for example. Other background information can be given later.
- Answer questions briefly.
- If you reach a recording, do not hang up; that will only delay the response.
- Secure any pets that may interfere with the emergency response.
- Arrange for childcare for other children in the house